

Notes for users of KCTP rental bikes

Returns

- Please return bicycles by 6:00 p.m.
- Returns outside of business hours will result in an extra days' charge.
- The return location cannot be changed after the rental has started.
- Please contact us by 5:00 p.m. if you would like to extend your rental for an extra day.

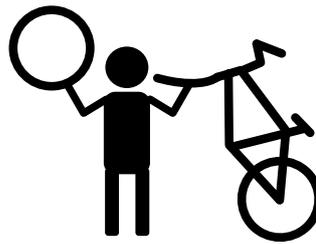
Bicycle Number	Lock Number

Please check that the keys are working before you leave.

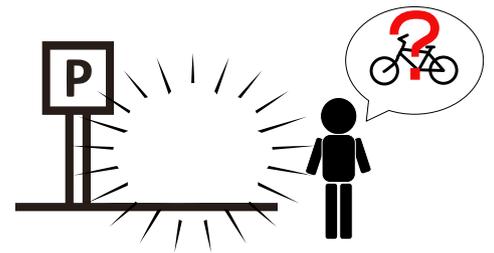
Emergencies



Accident



Damage



Theft

In all cases, please contact us so that we can assist and direct you.

Phone : +81 75 354 3636

Email : info@kctp.net

WhatsApp (KCTP)



Liability insurance is included in the rental fee. When making a claim, police documentation will be required. In case of an accident, please contact both KCTP and the police.

Any damage to or loss of the bicycle and/or accessories will incur additional charges:

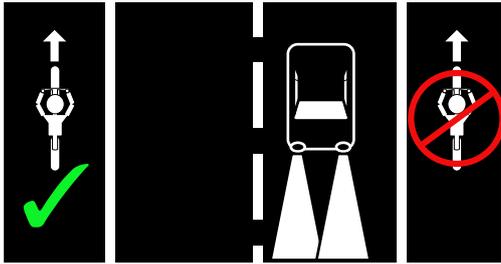
Light	Basket	Helmet	Stand	Lock	Bell	Ankle Strap
¥3500	¥2000	¥3000	¥2000	¥1000	¥200	¥200

KCTP will not take responsibility for any loss of and/or damage to your personal possessions (including clothing), or any physical injuries obtained during the bicycle rental.



Cycling Rules and Regulations in Japan

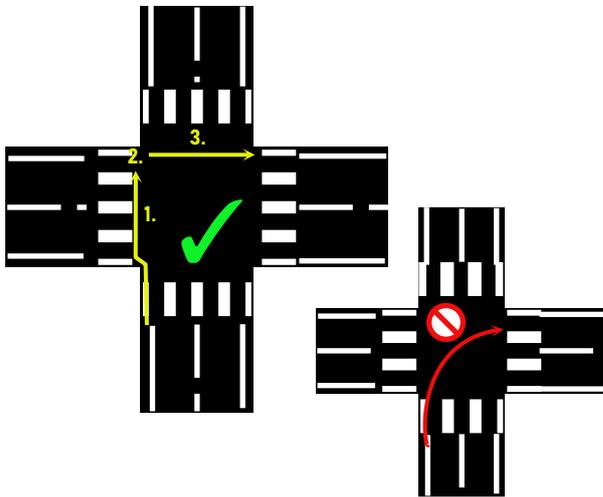
From April 1, 2026, bicycles will also be subject to the traffic violation ticket system (“blue tickets”). Cyclists aged 16 and over may receive fines for traffic violations. Any fines must be paid by the rider.



Generally, cyclists must ride on the road and must always keep to the left side.



Exceptionally, cyclists may cycle on the pavement when the blue sign (as shown) indicating a shared sidewalk is displayed.

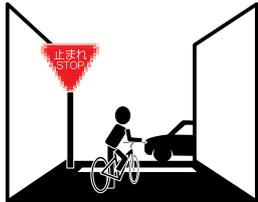


In Japan, when you turn right on a bicycle, you cannot just turn directly across the intersection.

Instead, you must make a two-step right turn:

1. Go straight across the intersection and stop at the corner.
2. Wait for the green light of the road you want to enter.
3. Go straight again into that road.

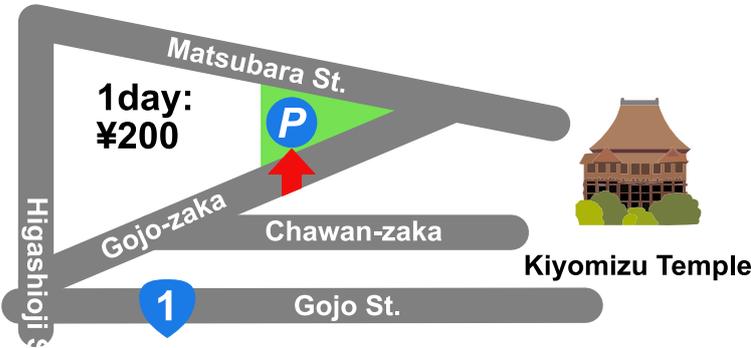
Think of it as making two left turns instead of one right turn.

 <p>Bicycles must be parked in bicycle parking lots.</p>	 <p>Helmets are mandatory for children aged 12 and under.</p>	 <p>Stop at intersections to ensure safety.</p>
 <p>Do not “double-ride”.</p>	 <p>Do not cycle in parallel.</p>	 <p>Do not use your phone or camera while cycling.</p>
 <p>Do not use earphones while cycling.</p>	 <p>Do not cycle under the influence of alcohol.</p>	 <p>Cycling Rules in Kyoto video ~2mins. (YouTube)</p>

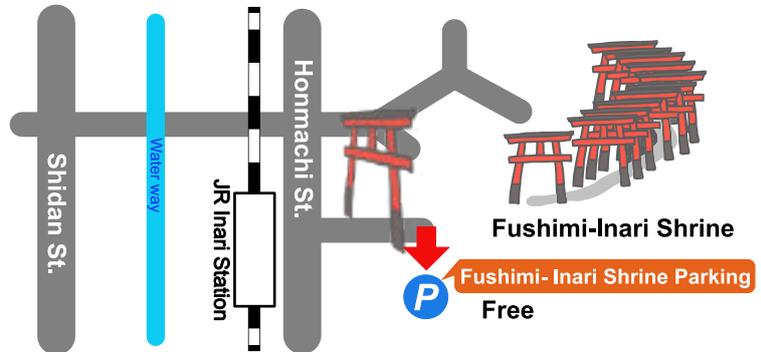
Areas with strict enforcement of illegal bicycle parking

The following areas have very strict enforcement against illegal bicycle parking.
Please be sure to use bicycle parking lots especially when visiting these areas.

Parking for Kiyomizu zaka (Kiyomizu Temple)



Parking for Fushimi-Inari Shrine

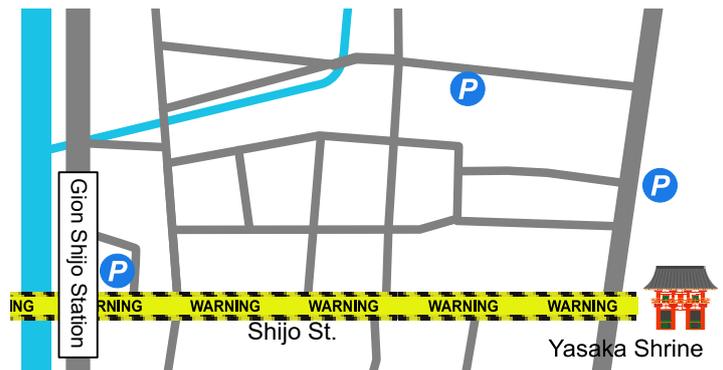


Parking for Arashiyama

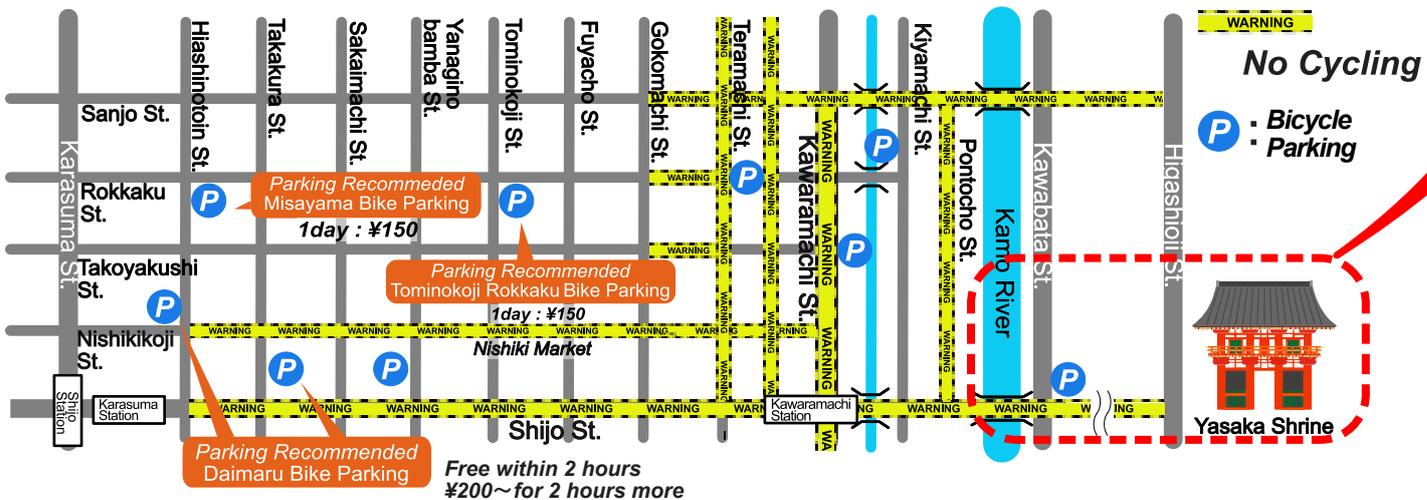


Parking for Gion Area

Due to the difficulty of finding bicycle parking, the large number of pedestrians, and the presence of areas nearby where cycling is prohibited, we **do not recommend** visiting this area by bicycle.



Parking for Nishiki Market



In areas with no-cycling signs (see right), please dismount and walk with the bicycle.



Parking

DO NOT park your bicycle on private property.



Convenience store parking lots



Private property



Monthly car parking lots

Unauthorized bicycle parking may result in a compensation fee (approx. ¥30,000) or penalty by the landowner.

DO NOT park your bicycle on street.

Bikes may be removed by authorities, and **penalty will be charge to you** when in reclaim.

If a bicycle is removed by a City Bicycle Inspector please contact us and follow our directions.

Removal fee ¥3500 + Reclaim fee ¥2000



Please be sure to use bicycle parking lots.

- When you leave the bicycle, please **lock the bicycle at all times**, even for brief periods.
- Most tourist facilities have free bicycle parking. If you are unsure about parking, please ask a member of staff.
- When entering a store or restaurant, be sure to check whether bicycle parking is available.
- Apart from tourist sites, there are very few free bicycle parking spaces in Kyoto City. Please **use paid bicycle parking lots**.

PAID PARKING LOTS EXAMPLES



Search for paid public bicycle parking lots